



STRATEGIC PLAN

Wright SWCD 2022 - 2027



The Strategic Plan

The Strategic Plan of the Wright Soil and Water Conservation District (the District) comes at a time of great change. Urbanization and a changing climate are increasing pressures on natural resources that impact water quality. To stay relevant, we must adapt our programs and services to meet these changing needs. We must also use our personnel in the most effective manner to fulfill the mission of the District.



DEVELOPMENT OF THE STRATEGIC PLAN

The development of the Strategic Plan was an undertaking that was long overdue, over which time the county has seen drastic changes. Through the use of an outside consultant, we gathered information and insight to evaluate the current Wright SWCD and developed a plan to propel the District into the future with a clear direction and strategy for success.

Interviews

Everyone in the organization was interviewed from the Supervisors on the Board down to the part time office assistant. A standardized list of questions was used to open discussion and dialogue to gather insight into the organization, how everyone's role contributes to the outcome.

Observation

Time was spent at the Wright SWCD office observing staff in their working environment. The use of space, the flow of information and the general atmosphere of the office.

Strategic Planning Retreat

Four out of five Supervisors and all staff were present at this retreat. Through a variety of group activities, they created SWOT Analysis', marketing and outreach plans, updated mission statements, individual self-assessments, updated office layout, and an idealistic District. The input of staff from this retreat was instrumental in development of this strategic plan.



MISSION

The Wright Soil and Water Conservation District shall provide local leadership in the conservation and wise use of soil, water and related resources through a balanced program that protects, restores and improves those resources by utilizing education, regulation and incentive programs.

VISION

The Wright Soil and Water Conservation District Board envisions a changing Wright County. The District will be sensitive to the environment, citizen concerns and will foster a spirit of cooperation among all agencies and entities charged with the management of our precious natural resources.



ABOUT THE DISTRICT

About the District

Wright SWCD provides conservation leadership to all of Wright County. The Wright SWCD's Board is comprised of five Supervisors who are elected by nomination districts on the county wide general election. Supervisors serve a four year term, staggered every two years.

When the Wright SWCD was established in 1947, the population of Wright County was approximately 28,000. As of the 2020 Census, the Wright County population is 141,377.





2022 - 2027 GOALS

In the next five years, Wright Soil & Water Conservation District will direct efforts in three key areas. Each goal area will be improved while keeping the mission and vision of the District at the forefront in every decision.

Enhance Our Capacity

We will Increase our ability to serve our District by aligning the knowledge and strengths of the board and staff to best utilize current and future funding resources that meet the mission and vision of the District.

Target Beneficial Funding

We will address natural resource issues most greatly affecting the District and explore additional funding sources while continuing to build and sustain partnerships that promote conservation efforts.

• Increase Awareness of the Wright SWCD

With a new marketing and outreach campaign, we will more effectively inform Wright County residents of the services available to them through the District.





- The organizational structure should separate positions and duties into an operational division and a technical division.
- Exploit the strengths of the SWCD personnel that align with the mission to maximize project output and best serve the District.
- Develop annual work plans that coincide with review of strategic plan.
- Hire an Operations Specialist to streamline finance, human resources and grant reporting. Experience in budgeting and grant management is a plus.
- Document procedures and processes to assist in staff training and reduce down time in the case of staffing changes.

Goal 1: Enhance Our Capacity

Our top priority is to attract and retain knowledgeable and dedicated staff and supervisors. We must create an organizational structure and work space that strengthens our ability to achieve our goals.





- Identify programs and funding sources that most closely align with the Mission, needs of the District, and strengths of the SWCD personnel. Pursue additional funding in these programs.
- Consider hiring subcontractors to fulfill the tasks of the smaller programs and funding sources that do not align with the above.
- Avoid funding sources that lead to program creep or overextension of staff.

Goal 2: Target Benefical Funding

Funding is most useful when it falls in the area of greatest need for our District and we have the capacity and capabilities to maximize funding in the time allowed.





- We will create an outreach and marketing advisory committee to oversee the initial selection and oversight of a marketing company.
- We will drive outreach and marketing efforts based on funding sources and greatest needs of the district.
- We will work within a set budget and use a variety of marketing tools and media outlets to reach our target audiences.
- Effectiveness of the outreach campaign will be periodically evaluated.

Goal 3: Increase Awareness of the Wright SWCD

We understand that marketing is a field of its own with unique expertise and extensive research on how to best reach different demographics. We will rely on a marketing firm to reach the participants in the community in need of our programs.



SWOT ANALYSIS

WEAKNESSES

COVER CROPS NON-STRUCTURAL PRACTICES CONSERVATION PLANNING ENGINEERING STRUCTURAL PRACTICES OUTGOING STAFF INTERNAL COMMUNICATION MUTUAL CONFIDENCE COOPERATIVE STAFF KNOWLEDGE **EXPERIENCE** EQUIPMENT PASSION COUNTY SUPPORT BOARD SUPPORT PARTNERSHIPS FUNDING PROGRAMS RETENTION OF STAFF

STRENGTHS

GRANT TRACKING PROCESS OUTREACH/MARKETING SHARED OFFICE WITH NRCS PAYROLL ACCOUNTING HUMAN RESOURCES STATE/FED COMMUNICATION PROJECT FOLLOW THROUGH SHARING ENGINEERING EQIP STAFF ARE OVERWORKED STRATEGY AND PLANNING PROJECT TURN AROUND TIME TOO MANY PROGRAMS SELF-PROMOTION **CROSS-TRAINING** HESITATION TO GROW

OPPORTUNITIES

SHARED SERVICES WITH ANOTHER SWCD/COUNTY PARTNERSHIPS WITH NON-GOVERNMENT ORGANIZATIONS URBAN CONSERVATION FORESTRY HABITAT STAFF GROWTH EDUCATION AND OUTREACH

THREATS

POPULATION GROWTH PHYSICAL PLANT STATUS QUO NEW COMMISSIONER STAFF TURNOVER TOO MANY PROJECTS UNSTABLE FUNDING PARTNERS OFFICE SPACE

Comments provided by Board and staff at retreat

Goal Planner

Goal 1

Enhance Our Capacity We will Increase our ability to serve our District by aligning the knowledge and strengths of the board and staff to best utilize current and future funding resources that meet the mission and vision of the District.

<u>Action plans</u>

- Create and hire Operations Specialist position
- Update Mission
- Update Organizational Chart
- Document processes and procedures
- Develop Annual Work Plans

Goal 2

Target Beneficial Funding We will address natural resource issues most greatly affecting the District and explore additional funding sources while continuing to build and sustain partnerships that promote conservation efforts.

Goal 3

Increase Awareness of the Wright SWCD With a new marketing and outreach campaign, we will more effectively inform residents of the services available to them through the District.

Action plans

- Operations Specialist to prepare analysis of funding sources and uses and suitability to SWCD's mission
- Board and District Manager to use analysis to eliminate or outsource programs that don't meet criteria and target additional funding sources
- Consider additional staffing needs based on funding and needs of the District

Action plans

- Create an outreach and marketing advisory committee
- Hire a marketing firm
- Drive outreach and marketing efforts based on funding sources and greatest needs
- Set budget and use a variety of marketing tools and media outlets to reach our target audiences
- Evaluate effectiveness of outreach campaign

STRATEGIC PLAN

TIMELINE

JANUARY 2023

- Hire Operations Specialist or contractor
- Create Outreach and marketing advisory committee

OCTOBER 2023

- Develop annual work plan
- Evaluate Programs and 2024 Budget
- Consider hiring additional staff

OCTOBER 2024

- Develop annual work plan
- Evaluate Programs and 2025 Budget
- Consider hiring additional staff

OCTOBER 2025

- Develop annual work plan
- Evaluate Programs and 2026 Budget
- Consider hiring additional staff
- Evaluate office space and location

OCTOBER 2026

- Develop annual work plan
- Evaluate Programs and 2027 Budget
- Consider hiring additional staff

OCTOBER 2027

- Develop annual work plan
- Evaluate Programs and 2028 Budget
- Consider hiring additional staff
- Update Strategic Plan

DECEMBER 2022

- Update organizational chart
- Update Mission

APRIL 2023

• Hire a marketing firm

JULY 2023

• Begin marketing campaign

JANUARY 2024

- Target additional funding
- Drive outreach and marketing efforts
- Add Technical staff to meet demands

JANUARY 2025

- Target additional funding
- Drive outreach and marketing efforts

JANUARY 2026

- Target additional funding
- Drive outreach and marketing efforts

JANUARY 2027

- Target additional funding
- Drive outreach and marketing efforts



Current Mission:

The Wright Soil and Water Conservation District shall provide local leadership in the conservation and wise use of soil, water and related resources through a balanced program that protects, restores and improves those resources by utilizing education, regulation and incentive programs.

> **Updated Mission Option 1:** To be the trusted leader in natural resource conservation in Wright County.

Updated Mission Option 2:

To provide leadership, education, restoration and protection for balanced conservation programs in Wright County.



Current Wright SWCD Organizational Structure



Recommended Wright SWCD Organizational Structure





CHECKLIST

01	DOES THE OFFICE SPACE NEED TO BE UPDATED FOR BETTER WORK FLOW AND PRODCUTIVITY?	YES	NO
02	SHOULD THE SWCD CONSIDER "TOUCHDOWN" STATIONS FOR REMOTE WORKING SITUATIONS?	YES	NO
03	SHOULD THERE BE A CENTRAL GATHERING SPACE FOR BRAINSTORMING AND TEAMWORK?	YES	NO
04	DOES THE SWCD HAVE A NEED FOR PRIVATE OFFICES FOR PRIAVTE LANDOWNER CONVERSATIONS?	YES	NO
05	SHOULD HAVE A TV LOCATED IN CUSTOMER WAITING AREA?	YES	NO
06	SHOULD SWCD EXPLORE BUILDING OPTIONS AND RELOCATION?	YES	NO
07	CAN THE SWCD CONSIDER PAPERLESS TRANSITION TO LIMIT FILE CABINETS?	YES	NO
08	SHOULD THE SWCD CONSIDER SMALL DESIGN OFFICE DESKS WITH HEIGHT-ADJUSTABLE DESKS?	YES	NO





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Kanati's Recommended Action Plan

🗹 Update Mission and Organizational Chart

- Hire an Operations Specialist immediately
- Create Outreach and Marketing Advisory Committee and hire marketing firm
- 🗹 Develop Annual Work Plans for staff
- 🗹 Evaluate Programs and Budgets Annually
- 🗹 Add Technical Staff to meet demands
- ☑ Evaluate office space and location
- ☑ Update Strategic Plan in 5 years





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Connect with us

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